



## Program Highlights

- Two named component levels of coverage
- An exclusionary level of coverage
- Coverage terms up to 7 years
- Eligible towables include those up to 13 previous model years
- Dealer profit participation reinsurance and retro programs available
- Deductible options include \$50, \$100 and \$200 per repair visit
- Transfer benefit
- Additional benefits include: towing, emergency road service, travel expenses, food spoilage, fuel delivery, payment plan, deductible reduction, manufacturer's deductible and concierge services

## Coverage Levels

### Trailer Only



**Chassis Frame:** All components in the lift crank system (for pop-up campers), brackets, coupler, hubs, jack, spring hangers, welds, wheelbase frame landing gear and winch stand



**Auxiliary Powerplant/Power Steps:** All internally lubricated parts of the powerplant engine, gauges, generator electrical components, head and cylinder block (if damaged by the failure of an internally lubricated part), hydraulic door, interior monitor/control panel, inverter, P.C. boards, power step system (only available for factory installed or factory approved dealer installed systems), power converter, starter, switches and voltage regulator



**Suspension:** Actuators, coil and leaf springs, rubberized suspension components, spindles, axle shafts and wheel bearings



**Brake System:** Backing plates, drums, hydraulic/electrical brake actuators and master cylinder



**Seals & Gaskets:** Seals, gaskets and sealing boots (except as listed in the excluded component section of the service agreement)

### Standard

All component groups listed in Trailer Only as well as:



**Water Heater:** Burner assembly, control panel, electronic ignition assembly, fittings and connections, gas valve, heating elements, P.C. boards, switches, tank, thermocouple, thermostat and wiring harness



**Waste System:** Fittings and connections, gate valves, holding tanks, shower; sinks and toilet



**Fresh Water System:** Compressor, faucets, fittings and connections, traps, water lines, water pump and water tank



**Air Conditioning/Ventilation:** Accumulator, blower motor, capacitors, compressor, condenser, control panel and P.C. Boards, ducts, electronic module, evaporator, expansion valve, heat strips, heat pump, pressure cycling switch, receiver dryer, relays, switches, thermostat and ventilation fans



**Range & Oven:** Burner assembly, burner valves, L.P. fittings and connections, microwave oven, P.C. Boards, power hood, thermocouple and thermostat



**L.P. Gas System:** Fittings and shut-off system, gas lines, mounting brackets, pig tails, regulators/valves and gauges



**Heating System:** Blower motor, burner assembly, furnace ignitor, gas valve, heat pumps, heat strips, L.P. fittings and connections, P.C. Boards, thermocouple and thermostat



**Refrigerator:** Burner assembly, cooling unit, igniter, L.P. fittings and connections, P.C. Boards, thermocouple and thermostat





## Platinum

XtraRide Platinum is an exclusionary level of coverage that protects all vehicle components on new and pre-owned vehicles (including components listed in all previous coverage levels) against the cost of breakdowns due to mechanical defects, subject to specified exceptions.

Exceptions and excluded components are summarized below\*.

- Vehicle misuse, commercial use and racing and vehicle alterations
- Damage caused by a non-covered part or an external force or event
- Routine maintenance, leaks and noises
- Repairs or replacements that are unauthorized, for performance enhancement, or subject to a manufacturer's warranty, manufacturer's recall or other coverage
- Any vehicle retrofitted with aftermarket equipment to use alternative fuels including but not limited to: LPG, CNG, methanol, ethanol, or RFG
- In addition, the following components are among those explicitly excluded: Glass, lenses, light bulbs, all fuses, brake rotors, weather strips, trim, moldings, bright metal, chrome, upholstery and carpet, paint, outside ornamentation, bumpers, body sheet metal and panels, caulking, sealants, washers, grouting, external bolts, clips, loose fasteners and connections, battery, distributor cap and rotor, exhaust and emission system, fuel cells, vorad collision warning systems, filters, spark plugs, spark plug wires, gluing compounds, tires and wheels/rims. Tires and wheels/rims are only covered if the optional tire and wheel coverage plan is purchased. Any incidental or consequential damage from a tire or wheel failure is specifically excluded.
- Any of the following repairs or replacements are also excluded: Squeaking of floors, uneven floors, bowed walls or ceilings, warping or cracking of floors, walls, ceiling, wood framing, any deficiency in finish carpentry, woodwork, millwork, louvers, vents, siding, roofing materials, sealants, sheet metal, windows, doors, hardware, weather-stripping, seals and/or gaskets including: slide-outs, doors, windows, drawers and appliances; glazing, delamination, discoloration of any material, hard surface flooring, resilient flooring, finished wood flooring, carpentry, ceiling materials, paint finishes, wall covering, cabinets, vanities, bedding, window shades, treatments and draperies, upholstery, fabric and furniture (seals and gaskets are covered for slide-outs and appliances), any cosmetic damage to light fixtures or ceiling fans, cable, satellite or telephone wiring; rollers, racks/shelves, baskets, buckets, glass, microwave or oven meat probes/rotisseries, handles, knobs or dials

\* A complete list of exclusions appears in the vehicle service contract.

## Additional Benefits\*

Coverage for the following benefits begins at the time of service agreement purchase. Deductibles do not apply to benefit amounts.

**Towing** to the nearest qualified repair facility

**Emergency road service** provides reimbursement up to \$300 for jump-start, fuel delivery, spare tire replacement and lock-out services

**Travel expenses** reimbursement for meals and lodging

**Food spoilage** reimbursement when a breakdown causes food to spoil

**Vehicle fluid delivery** to provide gas or fluids

**Payment plan** allows customers to finance their service agreement interest-free up to 18 months

**Deductible reduction** reduces deductible by \$25 if towable is returned to selling dealer for repairs

**Manufacturer's deductible** provides reimbursement up to \$100 when a covered component fails during the manufacturer's warranty and a deductible applies

**Concierge service benefits** provide 24 / 7 access to:

- ATM & business locators
- Car rental / hotel / restaurant reservations
- Rental car return
- Guaranteed hotel check-in
- Flight / hotel rebooking - during an emergency
- Missed connections coordination
- Emergency return travel arrangements
- Turn-by-turn driving directions
- Traffic reports, restaurant / RV campground referrals
- RV storage facility locators
- RV personal delivery service
- Prescription delivery
- Wireless device assistance
- Historical site & pet care locators
- Golf course tee time reservations / referrals
- Ticket coordination (theater / music / sports)
- Local activities calendar
- RVIA / ASE / Master certified technical assistance
- Dealer / repair facility locator services

**Transfer benefit** if vehicle is sold while the service contract is still active

\* All plan benefits are subject to maximum reimbursement limits, may not be available in all states and may be different for each vehicle protection plan. Please see your service contract for all details.



## Additional Coverage Options

### Optional Tire and Wheel Coverage

*The Tire & Wheel Program provides coverage for the unexpected costs caused by road hazards such as potholes, nails and jagged metals*

**Flat Tires:** Program provides reimbursement for charges incurred to repair a flat tire caused by a road hazard. This benefit is extended to the tow vehicle or towed vehicle.

**Tire Replacement:** Program provides reimbursement for the costs incurred to replace a tire if tire becomes unrepairable due to a road hazard. This benefit is extended to the tow vehicle or towed vehicle.

**Wheels (Rims):** Program provides reimbursement for the repair or replacement of wheels rendered unserviceable due to a road hazard. This benefit is extended to the tow vehicle or towed vehicle.

**Mounting and Balancing:** Program provides reimbursement for the cost of mounting, balancing and valve stems.

**Taxes:** Program provides reimbursement for the cost of local and state taxes, as directed by state agencies.



### Optional Coverage Packages

**Optional coverage packages only apply if customers have paid an optional package surcharge (unless platinum coverage is selected) and the coverage is indicated on the Registration Page of the service agreement. The covered components listed below are covered by the service agreement.**

**Deluxe Components:** Alarm sensors, awning mechanism (excluding cover), carbon monoxide/smoke detector, central locking system, central vacuum cleaner system, compass, dishwasher, door handles and lock, door hinges, electrical outlets, electronic/remote entrance, external barbecue, freezer, garbage disposal, ice maker, interior/exterior light fixtures (excluding bulbs), kitchen center, rear monitor system, spot light system, thermometer, trash compactor and washer/dryer (excluding belts and hoses)

**Leveling Jack System:** All components of the Coach Leveling Jack System are covered. *Coverage is only available for leveling jack systems which are factory installed or factory approved dealer installed. Includes electrical, hydraulic and mechanical.*

**Slide-Out Rooms:** Mechanical, electrical, hydraulic; slide-out room extension systems and raised roof extension system. *All components of the slide out rooms and raised roof extension system are covered by the service agreement.*

**Audio/Video:** Antenna motors and rear stereo

### Contact Us

This program is eligible for dealer participation programs. Don't miss out on this exclusive profit-growing opportunity!

For more information about XtraRide call **877-329-6691** or **send us a message**.

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The XtraRide® Service Agreement Programs are administered by a Protective company and backed by Lyndon Property Insurance Company, a Protective company, in all states except New York. In New York this product is backed by Old Republic Insurance Company. In Florida, the XtraRide service agreement programs are administered by The Advantage Warranty Corporation, contact information above. Florida License # 60071.

These highlight sheets are a summary of the XtraRide Plan. Refer to the plan's contract provisions for further details, plan and benefit availability. All protection plans are subject to a deductible, exclusions, conditions and limitations set forth in the service contract.